



## **Capital Area RTCC**

### **Vision, Mission, Goals, Objectives, and Performance Indicators**

**Draft March 22, 2011**

#### **RTCC VISION:**

To provide full mobility and access to healthcare, human services, employment, education, commerce, social, and community services for all persons in the region.

#### **RTCC MISSION:**

To foster the development of a seamless public transportation system that achieves efficiencies, eliminates duplication, increases coordination, and addresses service gaps.

#### **RTCC GOALS AND OBJECTIVES:**

***About the Goals and Objectives.** The Capital Area Regional Transit Coordination Committee does not directly implement transportation services, but instead provides coordination support to numerous agencies that do implement these services in the region. The RTCC intends to partner with transportation providers, health and human service agencies, and others to achieve the following Goals and Objectives:*

**Goal 1.** Preserve and expand transportation services for the public, especially those services that meet the critical needs of the transportation disadvantaged.

- 1.1 Improve-coordination among agencies and providers.
- 1.2 Work with transportation service providers and others to increase the level of service for existing transportation consumers.
- 1.3 Work with transportation service providers and others to serve currently unmet transportation needs.
- 1.4 Work with transportation service providers and others to develop action plans to explore the use of additional transportation resources made available through coordination to preserve and expand transportation services.

**Goal 2.** Maintain and improve the quality and safety of transportation services for the public.

- 2.1 Identify, adopt, and implement measurement of common performance indicators for a coordinated public transit system.
- 2.2 Facilitate demonstration projects that improve the quality of transportation services.
- 2.3 Work with transportation service providers and others to identify, adopt, and implement minimum training, vehicle, service, operator, privacy, and other safety standards and policies for participants in the coordinated public transit system.
- 2.4 Work with transportation service providers to track and improve the performance of the coordinated public transit system on an on-going basis; and prepare an annual report on the state of the coordinated system.
- 2.5. Identify problem areas and improve bus stop and pathway accessibility and safety.

**Goal 3.** Secure formal state and local agency agreements and identify and address funding, regulatory, programmatic, attitudinal, and geographic barriers to implement coordinated transportation in the Capital Area.

- 3.1 Adopt and maintain a Coordinated Public Transit-Health and Human Services Transportation Plan for the Capital Area.
- 3.2 Establish formal written agreements among participating agencies and programs outlining the decision-making process for implementing a coordinated system.
- 3.3 Secure the resources necessary to implement coordinated transportation services in the Capital Area region.
- 3.4 Work with transportation service providers to adopt interlocal, interagency agreements on cost sharing, funding mechanisms, and arrangements for vehicle sharing.
- 3.5 Identify legislative and regulatory changes that could remove barriers and support coordinated public transportation services.

**Goal 4.** Increase the efficiency of transportation services for the public and human service clients.

- 4.1 Work with transportation service providers and others to develop processes to allow grouping of trips funded by multiple agencies or programs.
- 4.2 Work with transportation service providers and others to identify operational and business functions of services that can be combined or coordinated across agencies
- 4.3 Advocate for public and private sector agencies to make land use planning and facility location decisions based on availability and location of public transportation.
- 4.4 Work with transportation service providers and others to develop intermodal facilities that allow for seamless transfers between transportation providers.

**Goal 5.** Increase public awareness of mobility options and improve access to transportation services for the public.

- 5.1 Develop and continue to implement a multi-agency marketing plan and develop materials that advertise the availability of coordinated public transit services.
- 5.2 Gather public feedback on transportation coordination activities on a regular basis.
- 5.3 Provide targeted training and information materials about available transportation services.
- 5.4 Create a user-friendly, single-entry phone and website access for passenger information.

**Goal 6.** Further state and regional efforts to improve quality of life and reduce air pollution.

- 6.1 Work with transportation service providers and others to reduce vehicle-miles of travel through the consolidation of trips.
- 6.2 Purchase more efficient transit equipment and fuels to improve transit vehicle emission characteristics.
- 6.3 Promote the use of more efficient technologies through the consolidation of resources and education.
- 6.4 Reduce congestion by reducing the number of transit vehicles in service while carrying the same or greater number of person trips.

## RTCC PERFORMANCE INDICATORS:

**About the Performance Indicators:** The Capital Area Regional Transit Coordination Committee does not directly implement transportation services, but instead provides coordination support to numerous agencies that do implement these services in the region. The RTCC intends to track the performance of the Coordinated Regional Public Transportation System through the following System Performance Indicators. The RTCC may also develop additional performance measures to track coordination activities themselves.

<b>The region is achieving the goals of the RTCC Plan if....</b>		
<b>More service is provided to more people (RTCC Goal 1)</b>		
<b>Indicator</b>	<b>Data Source</b>	<b>Target</b>
Annual Public Transportation Trips/ Capita	Survey of Providers in Resource Inventory	Increase
% of workers who use public transportation for commuting	American Community Survey	Increase
Number of persons with disabilities and elderly persons served	Capital Metro/CARTS	Increase
<b>The system is accessible, seamless and understood (RTCC Goal 2 and 5)</b>		
<b>Indicator</b>	<b>Data Notes</b>	<b>Target</b>
Number of Fully Accessible Bus Stops/ Total Number of Bus Stops	Capital Metro/CARTS	Increase
% of population within 3/4 mile of fixed route transit	ACS Population; CAMPO transit network	Increase
% of population within 5 miles of intermodal facility	ACS Population; CAMPO transit network	Increase
<b>The region is fully leveraging available funding and partnerships for transit (RTCC Goal 3)</b>		
<b>Indicator</b>	<b>Data Source</b>	<b>Target</b>
Federal Transit Administration Funding awarded in the Region	TxDOT, Capital Metro, CAMPO	Increase
Number of applications received in the RTCC region for JARC/New Freedom (urban and rural) and FTA 5310 Elderly and Disabled funding	TxDOT, CAMPO	Increase
<b>The system is cost effective and efficient (RTCC Goal 4)</b>		
<b>Indicator</b>	<b>Data Source</b>	<b>Target</b>
Average operating cost / public transit trip	Survey of Providers in Resource Inventory	Decrease / Limit Increase
<b>The system benefits regional air quality and quality of life (RTCC Goal 6)</b>		
<b>Indicator</b>	<b>Data Source</b>	<b>Target</b>
Vehicle Miles Traveled / Capita	TxdOT/CAMPO	Decrease
% of Low Emissions Vehicles in Fleet (Electric, LPG, CNG, LEDiesel, etc)	Capital Metro/CARTS	Increase