

Organization	Address	Contact Person	phone	e-mail	website	Eligibility restrictions	Fees or fares	Funding sources	Number of vehicles in fleet	Service Area	Service level	Service hours	Wheelchair accessibility	Other details	Tier
Capital Metro	2910 East 5th Street, Austin, TX 78702	Meredith Highsmith	(512) 474-1200	customer.service@capmetro.org	www.capmetro.org	None	\$1.00	FTA (5307), State, Sales Taxes, Fares, JARC New Freedom, other grants	400	Austin, plus other areas that have opted in	curb-to-curb	5 AM-Midnight, plus extended service on select routes	all	local and express routes plus vanpool, carpool, etc.	1
Capital Metro Access	2910 East 5th Street, Austin, TX 78702	Chad Ballentine	(512) 398-7480	eligibility@capmetro.org	http://www.capmetro.org/metro-access/index.asp	ADA Eligibility (unable to ride fixed route service)	\$1.20	FTA funds, Sales Taxes, Fares, JARC New Freedom	123	3/4 of a mile from any CAPMETRO fixed route	door-through-door at public destinations only (not at homes)		yes, but some sedans in use	Need assesment for eligibility (dependency on paratransit)	2
CARTS	2010 E 6th Street Austin, TX 78702	Dave Marsh	(800) 456-7433		www.ridecarts.org	None	\$0.50-\$8.00	FTA 5311, TX Tranist Funds, Contracts, farebox	77	Bastrop,Blanco, Burnet,Caldwell, Fayette,Hays,Le e, Travis,Williamso n	curb-to-curb		yes		1
Hill Country Transit	PO Box 217 San Saba, TX 76877	Terry Reeves	(800) 791-9601		takeethehop.com		\$1 within service area	Federal (5310 & 5311), TxDOT, CARTS, local, fares	8	5 mile radius Llano and Kingsland	Door-to-Door	7 AM-4 PM M-F, or longer if special	yes	24 hour advance notice required	1
Bobcat Tram	LBJ Student Center, Room 3-2.50 San Marcos, TX 78666	Paul Hamilton	(512) 754-8993	tram@txstate.edu	www.tram.txstate.edu	None	\$6.00 to Austin or San Antonio (4.00 with multi-ride pass for TSU, 4.50 for public)	Farebox for Austin and San Antonio trips, student fees	42	San Marcos, plus San Antonio, Austin, Kyle and New Braunfels stops)	curb-to-curb	7AM-12AM, M-F	yes		1
Health and Human Services Commission-Medicaid Recipient Transportation			(877) MED-TRIP	contact@hhsc.state.tx.us	www.hhsc.state.tx.us/QuickAnswers/index.shtml#Get_RideCall	Receive Medicaid (only certain types of coverage) or be in the Children with Special Health Care Needs program.	No fares, also tickets for public tranport services	Federal and State	(local service contracted to CARTS)	Entire state	curb-to-curb, but mobility attendants can be approved	call center 8-5, M-F; Rides M-Sat 5:30 AM-7 PM	yes	Two work days advance notice required	2
Bluebonnet Trails MHMR	1009 North Georgetown St.	Kathy Kuehner	(512) 244-8258	kathy.kuehner@bluebonnetmhm.org	www.bluebonnetmhm.org	Elderly/disabled using agency services	no fares			Bastrop, Burnet, Caldwell, Fayette, Gonzales, Guadalupe, Lee, and Williamson Counties.					2
Easter Seals of Central Texas	1611 Headway Cir. Austin, TX 78754	Mia Martin	(512) 615-6804	mmartin@eastersealstx.com	www.centraltx.easterseals.com	Only clients of agency	no fares	Capital Metro, JARC/New Freedom	1	Travis County Only North to Braker Lane, East To HWY 183, South to William Cannon, West to MoPac.	door-through-door	M-F, 9AM-5PM	yes		3
Austin Parks and Recreation Department	1520 Rutherford Lane, Bldg 1 Austin, TX 78754		(512) 974-1464		www.ci.austin.tx/parks/sr_trans.htm	Senior Citizens (60 and older)	\$0.50-\$3.00			Austin		8AM-5PM			
Austin Cab	1135 Gunter Street, Suite 101-Austin, TX 78702-3162	Joan Khabele	(512) 478-2222	office@austincab.com	http://austincab.com/	None	\$2.55 + 2.10 each mile	fares, some contracts (rest homes, city of Austin)	159	Austin (higher fares outside)	curb-to-curb, except for contracts	24 hours/7 days	11 vehicles		1

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Community Action of Hays, Caldwell and Blanco Counties	101 Uhland Road, Suite 107; San Marcos, TX 78667-0748	Wanda Gann	512/392-1161	wgann@communityaction.com	www.communityaction.com	Only clients of agency		State and federal funds		Entire region		M-F 7 AM-6 PM		one day advance notice required	3
Austin Groups for the Elderly	3710 Cedar Street, Box 2, Austin, Texas 78705	Annette Juba	512-451-4611	ajuba@ageofaustin.org	www.ageofaustin.org	only to elderhaven clients	no fares	VA, medicaid, private payments, 5310 funds, donation		Travis and Williamson		M-F, 7:00 AM-5:30 PM	1 is	Restricted to Elderhaven Adult day Care participants, pre-registration with transportation program	3
Faith in Action Caregivers--Elgin	216 W. 3rd St. Elgin TX 78621		(512) 285-4503	eg@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-3 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--Georgetown	1001 Main Street Georgetown, TX 78626		(512) 868-9544	gt@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--North East Austin	6800 Woodrow Ave Austin, TX 78757		(512) 459-1122	ne@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--North Central Austin	6100 Berkman Drive Austin, TX 78723		(512) 453-2273	nc@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--Northwest	10633 Lake Creek Pkwy. Austin TX 78750		(512) 250-5021	nw@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2

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Faith in Action Caregivers--Pflugerville	16500 Yellow Sage St. Pflugerville, TX 78660		(512) 538-1152	pf@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--Round Rock	2498 E. Palm Valley Rd. Round Rock, TX 78665		(512) 310-1060	rr@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia		Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.			curb-to-curb, door-to-door or door-through-door	10 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--South Austin	205 E. Monroe Austin, TX 78704		(512) 445-5552	sa@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--Southwest	3801 N. Capital of Texas Highway, #E240-77 Austin, TX 78746		(512) 364-6501	sw@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM-12 PM, M-F	no	Home visit required before service, client must live in private home or apartment	2
Faith in Action Caregivers--West Austin	2601 Exposition Blvd. Austin, TX 78703		(512) 472-6339	wa@fiacaregivers.org	fiacaregivers.org	60+ years of age in service area, have to be able to walk, excludes dementia	no fares	Supported by neighborhood congregations, foundations, TxDOT, 5310 federal funding, FTA New Freedom, donations fundraisers.	volunteer-based		curb-to-curb, door-to-door or door-through-door	9 AM--4 PM, MF	no	Home visit required before service, client must live in private home or apartment	2

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Mary Lee Foundation	1339 LAMAR SQ. DRIVE Austin, TX 78704	JANIE MARTINEZ	(512) 443-5777	MARYLEE@MARYLEEFOUNDATION.ORG		Clients of program, plus tenants of agency's housing	no fares	Donations to foundation, vehicle donations, some federal funds recived through state, reimbursement from TxDOT for vehicle maintenance	29	Austin	depends on client's needs	24 hours, most during daytime	Some, but not most		3
Austin-Travis County Integral Care	1430 Collier	Rod Gibbs	(512) 440-4066	rod.gibbs@atcic.org	www.atcic.org	Program clients (DADS, courts, developmental disabilities, residents of agency's homes) plus contracts with Mary Lee Foundation, state agencies	no fares	agency general revenues (state, federal, county and city funds, also grants)	25	Travis County	up to doot-through-door	primarily M-F, 8 AM-5 PM, but do serve emergency needs	4 ADA accessible	caseworkers provide trips as well	3
Yellow Cab	10630 Joseph Clayton Dr. Austin, TX 78753	Tara Weaver 434-7714	512-452-9999		yellowcabaustin.com	None	\$4.65 for first 1/7 mile, plus 2.10 per mile		400	Austin-Round Rock and Surrounding Areas, \$25 minimum elsewhere			Yes,order		2
Bastrop County Emergency Food Pantry	1201 Pine Street Bastrop Texas 78602	Tresha Sanders-Silva	512 303-0033	tresha@austin.rr.com	www.bastropfoodpantry.org	Elderly/disabled, only trips to food pantry	no fares	Donations, grants (county and state)	1 van	Bastrop County	door-to -door	M-F, 9 AM-1 PM, limited to activity days		Day before notice required	2
Meals on wheels and More: Groceries to Go	3227 East 5th Street, Austin 78702	Andrea Torres	(512) 476-6325	email@mealsonwheelsandmore.org	www.mealsonwheelsandmore.org	Elderly and disabled	no fares	Donations, USDA Funding, TX Dept of Agriculture, Austin Area Agency on Aging, Dept. of Aging and Disability Services (TX) funding	volunteer-based	Travis County, some exceptions	door through door	Flexible, by appointment	no	Must apply, Care manager does in-home assessment	2
Meals on wheels and More: Mediwheels	3227 East 5th Street, Austin 78702		(512) 476-6325		www.mealsonwheelsandmore.org	Clients	no fares	United Way	1 paid driver	Travis County, some exceptions	door through door	9AM-3PM, M-F	no, except 1 paid staff		2
American Cancer Society Road to Recovery	11701 Stone Hollow Sr, Austin 78758		(877) 227-1618		www.cancer.org	Cancer-related appointments		Donations to ACS	volunteer-based	All except Lee	door-to-door	M-F 7 AM-6PM or by appointment	no	3 bus. days advance registration required, closed holidays	2
Angel Wings	103 Reid's Bend Rd. Bastrop, TX 78602	Jane Wright	(512) 636-7584	angelwingsbastrop@gmail.com		None	\$15/hr + \$0.35 mile	fares	3.00	Bastrop, Lee, Fayette and Caldwell Counties	Door through door	24 hours/7 days	with assistant		1.00
Lago Vista Volunteers	7610 Lohman Ford Leander, TX 78645		(512) 267-1567			Residents of service area		Donations	volunteer-based	Emergency serviccess District 1: North Lake Travis Area		Mon-Sat 8 AM-5 PM		Must be ambulatory and sign release form	1
Lakeway Service League	1415 Ranch Road 620 S. Lakeway, TX 78734	Jim Burket	(512) 261-3514	jhord@austin.rr.com		Citizens of Lakeway or The Hills		Donations		Lakeway and The Hills		M-F 9 AM-11 AM		Must be a resident	1

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Bastrop County Taxi and Charter Service	216 Maple Lane, Elgin TX		(512) 281-6362	kentucky66@yahoo.com		None	\$2 pickup + \$2 mile in Elgin, cheaper for trips to Austin	fares only	2	By request, mostly Bastrop County and Austin		24 hours/7 days	no, need contract		1
Celebration Limos	P.O. Box 430 Kingsland Texas 78639	John	(830) 693-0800	limo@281.com	celebrationlimo.com	None	\$90/hr. for 8 passenger limo	fares only	8	75 mile radius of Marble Falls	Door to Door		no, some assistance		1
Super Shuttle	P.O. Box 6170 Austin, TX 78762		(512) 258-3826		www.supershuttle.com	None	fixed rate based on zip codes			entire region?	Door to Door	24 hours/7 days	Yes	point to point or shared routes, charters available, minimum 4 hours of charters	1
Northwest Dial-a-Ride	(CapMetro)		(512) 478-RIDE		www.ridecarts.com	None	\$1, discounts available	5307 (FTA)	2	Lago Vista, Jonestown and Leander to select locations	curb-to-curb	M-F, 6 AM-6PM	yes		1
Aarios International	P.O. Box 4411 Horseshoe Bay, TX 78657	Dale Fortenberry	(512) 755-0937	dale@aarios.com	www.aarios.com	None	\$65/hour and up	fares	1	Marble Falls, Horseshoe Bay, Central Texas to AUS and SAT	Airports	7 AM- 11 PM, or by appt	No	reservation recommended	1
Greyhound Bus	916 E. Koenig Lane Austin, TX 78751		(512) 458-4463		www.greyhound.com	None	fare depends on destination	fares, federal funding		nationwide	station-to-station		Yes, with 48-hour notice		1
Hill Country MHMR Center	819 Water Street, Ste.300 Kerrville, Tx.78028	Hector Vera	(512) 558-2038	info@hillcountry.org	hillcountry.org	mental illness or developmental disability, participants in program	no fares	Insurance, medicaid, DADS,	120	Blanco, Hays Llano	Door-to-door, with some door-through door	M-F, 7 AM-6 PM, plus some extended service by request	Some but not most		2
County of Hays Veterans Administration	102 N. LBJ Suite #207 San Marcos 78666	Agripina Lopez	512-392-8387	mike.mendoza@co.hays.tx.us		Veterans, for medical appointments in San Antonio	no fares	Trial, based on TxDOT grant, since 6/1/2010	1	Hays, county only	Curb-to-curb from CARTS unless ambulatory difficulties	Tu,-Th, as needed, some exceptions	yes		2
Buckner Villas	11110 Tom Adams Dr., Austin,TX 78753	Paul Clark	(512) 836-1515	pclark@buckner.org	www.buckner.org	Elderly, residents only	no fares			Austin and surrounding areas within approximately 20 miles of campus.		M-F, 7:30 AM-6 PM		Program operated through	
Golden Age Home	1505 SOUTH MAIN ST., LOCKHART, TX 78644	VIOLA LONG	(512) 398-2362	vlong@goldenagehome.net		Elderly, residents only	mileage and staff time			Caldwell County, some surrounding areas		M-F, 7:30 AM-6 PM			
Dedicated Medical Transportation	3903 South Congress Ave #41983 Austin, TX 78704	Jason McGee	(512) 472-7433		dedicatedmedicaltransportation.com	mostly wheelchair and special	flat \$35 for 15 mile or less trip or \$2.50/mile	Fares	3 (ADA vans)	Central Texas, including out-of-region	door-through-door, but not into people's homes	8AM-5PM, M-F with some extended hours	yes		1
Gift of Life Air transportation Corporation	710 Speed Horse Liberty Hill, TX 78642		(512) 807-7106	giftoflifeair@yahoo.com	www.giftoflifeair.org	Air trips to hospital for serious illness	depends on circumstances			nationwide	airport-to-airport	24 hours, 7 days	yes	Must live more than 100 miles from destination	2
Amtrak	250 N. Lamar Blvd. Austin, TX 78703		(800) 872-7245		www.amtrak.com	None	fares depend on destination	fares, federal funding		nationwide	station-to-station	M-F 7:15-9:30 PM (station hours)			1
Rural Opportunities Providing Encouragement (ROPE)	1016 Broadway Marble Falls, TX 78654		(830) 693-0700	linda08rope@aol.com	ropeagency.com	age 55 or over or poverty status				Burnet and Llano counties		Tu, Th 8:30 AM-2:30 PM		for non-critical medical and dental appointments	2

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Ace Taxi	2023 N. Mays St. Round Rock 78664	Manoosh Ziari	(512) 930-9800 or 244-1133	acetaxii@att.net	www.acetaxi.roundrock.com	None	2.00 + 2.00/mile	some contracts with health care providers, fares	10	open	door-to-door, or through door inf necessary	24 hours, 7 days	1 vehicle	pays cab drivers salary	1
Cedar Park Taxi Services (also 1431)	403 Buttercup Creek Blvd Cedar Park, TX #T4 78613				cedarparktaxi.com	None	\$2.00 to start + 2.00/mile	fares, plus account with cedar park hospital, faith in action caregivers	4	Cedar Park, Leander, Georgetown, Round Rock, Hutto	door-to-door, plus some door-through-door	24 hours, 7 days	no		1
Hays Taxi	541 Rolling Ridge New Braunfels, TX 78130	Rubio Roberts	(512) 665-0048	rubioroberts@ymail.com		None	\$5.00 pickup + \$2.00 /mile	contract w/TTMC San Marcos, insurance companies	2	San Marcos/Hays County	desired level	6 AM-2 AM, plus longer on weekendss	no	24 hour availability for airport trips	1
Aloha Taxi	Jackson Lane San Marcos, TX	Willie Kennon	(512) 392-2222		alohataxi.com	None	\$5.00 pickup + \$2.00 /mile or more outside San Marcos		3	San Marcos/Kyle/Buda	curb-to-curb unless more requested	7 AM-3 AM M-Th, Fri-Sat 24 hrs (close at 4 AM Sun.)	one minivan is wheelchair accessible		1
Lone Star Cab	208 West Powell Lane Austin, TX 78753	Solomon Kassa	(512) 836-4900	contac@lonestarcabaustin.com	lonestarcabaustin.com	None	\$2.55+2.10/mile	Contracts: Dept of Rehab. Services.,	55	Austin (minimum charge outside)	mostly curbt-curb, but greater service available	24 hours, severn days	5 vans, others no		1
Angel Health Care	5828 Balcones Drive, Suite 105, Austin, TX	David Siddall	(888) 926-4359	mollie@angelhealthcare.com	www.angelhealthcare.com	clients of agency	\$0.85/mile	private pay, long-term care, medicaid	300 caregivers statewide, use own vehicles	Entire region	door-through-door	8 AM-8 PM M-S, Sundays: emergencies only	Some but not most	home health agency, no medicare for skilled medicare service, provide home assistance services. Will do hospital shopping or personal trips	3