

KING COUNTY NEEDS ASSESSMENT 19

Exhibit A

**King County PSRC Transportation Needs Survey
10/9/09**

Please return this survey to the person who gave it to you.

OVER

In order to take advantage of Federal, State and Local funding opportunities that may address the transportation needs of children, low-income persons, people with disabilities and seniors, our King County area must update its "Coordinated Special Needs Transportation PLAN". This PLAN must identify some of the unmet needs for these populations. You can help identify those "unmet needs" by taking the time to fill out the survey.

Please return it by October 23.

Thank you very much.

Jolene Stanislawski

Market Development, Service Development

Mail Stop: YES-TR-0600

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Seattle, WA 98104-2683

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1. How do you get to where you need to go? (Check all that apply)

- Drive alone
- Passenger in private car
- Bus/Train
- Walk/bike
- Taxi
- Access/Para Transit
- Volunteer Driver Program
- VanPool
- Agency Van (Medicaid, Community Organization, Senior Shuttle etc.)
- I would rather not answer this question
- Other: _____

2. Is there anywhere in King County that you want to get to but can't because there isn't transportation that works for you?

Recommend starting with:
"Do you need transportation services or do you see a need for improvements to the transportation services that are available to you?" – make it immediately relevant to them.

Question 1 seems too broad to be useful. Recommend asking how they *usually* travel – perhaps something they do every week.

Because of the size of the study area, should ask where they live (in which county or town) before asking where they need to go.

3. What neighborhood problems make travel hard? (Check all that apply)

- No Problems
- Concerned about personal safety
- Unable to get to stop/station
- Weather
- No audible light signal or safe place to cross street
- Road hazards or Obstacles
- I prefer not to answer
- Other: _____

4. What else has kept you from getting to where you need to go?

- Nothing, no problem
- Money
- Trips take too long, too many transfers required
- Language
- I don't know bus/train schedules
- I don't know if there is transportation in my neighborhood
- No service nights/weekends
- My mobility aids will not fit on bus/van
- I prefer not to answer
- Other

5. I ... (Please check all that apply)

- am over 65
- am 36-64
- am 17-35
- am under 16
- earn less than \$1,805 per month
- have a disability
- am unemployed
- prefer not to answer this question

aid accommodation, etc.)

Question 3 - some response choices seem too broad to be useful, e.g., why they are unable to get to a stop/station or how road hazards or obstacles affect them. More specific responses like "poorly maintained (or no) sidewalks" "unable to walk the distance to the stop/station" would provide more information.

Recommend additional questions to learn:

- what trip purposes they need transportation services for (to get to the doctor, a job, shopping opportunities, etc.)
- where (generally) these destinations are located
- what times of the day/days of the week they need to travel
- special assistance needs (child seats, help carrying groceries, mobility