



February 18, 2010

<<HHS Front Line Contact>>

Re: Transportation Solutions Training and Survey (DRAFT)

Dear <<>>:

On behalf of the Capital Area Regional Transit Coordination Committee (RTCC), I am asking for your participation in an important regional initiative. The RTCC represents more than 25 organizations that are responsible for providing public transportation services or health and human services, or are interested in the coordination of public transit and client transportation services in the 10-county Capital Area region. The goal of the RTCC is to develop and implement a plan for a seamless system that should achieve efficiencies, eliminate duplication, increase coordination, and address service gaps. We receive administrative support from the Capital Area Metropolitan Planning Organization.

We recognize that transportation is often a critical missing link in the ability of area residents to access a range of opportunities and basic needs, and that finding transportation for clients who need to travel throughout the region can be challenging. Through its Transportation Solutions Training initiative, the Capital Area RTCC is working with area service providers to improve the information available to front line workers, including case managers, social workers, and call center staff regarding the family of transportation services in the Capital Area. Our goal is two-fold: 1) help people access the transportation options that currently exist, and 2) begin to build a comprehensive database regarding transportation gaps that need to be filled.

We are kicking off this effort with a survey that will help the RTCC and others to assess the current level of knowledge of the family of transportation services in the region, as well as the critical transportation information needs of frontline health and human service workers. A written copy of the survey is enclosed which can be filled out and returned, or you may access the survey on-line by visiting www.capitalareartcc.com. The deadline for survey response is April 1, 2010.

Also, please let us know if you would be interested in continuing to participate as we develop and test a transportation solutions training curriculum over the months ahead. If you have questions about the survey or to express interest in further participation, contact Stevie Greathouse, Capital Area Metropolitan Planning Organization. 512-974-9715, stevie.greathouse@campotexas.org.

Sincerely,

Bill Hamilton, Chair
Capital Area Regional Transit Coordination Committee